

**Minutes of Meeting held on Monday 21st June at 12 noon by
Microsoft Teams**

Attendees (12):

J.A, C.A, Ann Ellis,(Chair) S.H., , D Hill ((College Green) J. H. S.
M. Andrew Nickson (Secretary), John Nightingale (Vice Chair) L..R. ,J.
R., R. T

Apologies (11)

Y.L, S.B., J.L. M.S. J.S. D.G., E. M., J. T. C.B. L.M., V.G..

1. Minutes of Previous Meeting

Agreed

2. Matters Arising from Minutes

Bus route: The No. 48 bus, which goes up and down Swarthmore Road, also links to College Green. A footpath leads from the corner of Swarthmore Rd/ Tugford Road to the Practice. No progress yet on request for re-routing of the buses.

3. Practice updates

The move to College Green site and the merger of Practices

DH reported that all previous sites have now been closed and that some minor external building work remains to be completed at CG.

AE mentioned the lack of signage on the road to identify CG. Assura is dealing with this. There is a problem with the new postcode, which is not being picked up on SatNav.

Staffing at College Green

Leena (ex-Granton) has resigned and Paula (ex-reception manager) has taken redundancy. New permanent staff members are being recruited to replace both administrative posts. On the clinical side, CG is planning to recruit one more doctor (to replace the locum working at the moment).

CG is used for 'teaching practice' for medical training. Given its large size, it now has greater capacity to attract trainees

A mental health practitioner will be recruited to work one day per month at CG.

Video consulting and how it works

Telephone consultation is the norm but video consultation is also available. . DH said that this does not mean a reduction in clinical staff – there will be no impact on the number of doctors at CG.

The website

JN noted the impossibility of sending emails to CG through its website. DH responded that the practice does not want to encourage this way of contacting the practice (e.g. for asking for a prescription).

DH said that the less busy times to call the practice are between 11am and 1PM and between 3 and 6 pm. is after 1030 as the first hour in the morning is the busiest time.

However, it was agreed that information on the website giving an email contact address for the PPG would be positive.

Pharmacy issue

The appeal has been rejected and the pharmacy cannot re-apply for a further five years. DH understands that such a re-application is most unlikely.

Orthopaedic Hospital on 3rd Floor

The OH plans to use the 3rd floor for a rehabilitation gym, with its own small reception (where the pharmacy would have been located) on the ground floor. But DH reported that this is still not a 'done deal' and the 3rd floor

remains empty. If it goes ahead, the OH will pay a rental to the CCG for use of the 3rd floor.

Vaccination programme and numbers of patients vaccinated.

This is proceeding smoothly at St. Heliers practice in Northfield. The number vaccinated has slowed recently at below 50 for patients registered at CG. The AZ vaccine is now available at the practice itself.

Patient numbers

DH reported that there has been a slight decline in patient numbers as a result of the move to CG. The number of ex-Granton patients has fallen by 5%. The total number has fallen from 16,000 before the move to 15,300 today. CG can accept new patients.

Response to other questions

- the extended hours access for CG patients at the Orthopaedic Hospital has been suspended, with plans for extended hours to be available at the practice itself
- patients can ask to be seen by a specific doctor and the practice will try to accommodate such 'preference' requests

4. Official Opening and Open Day

The planned Opening and Open Day on 8 July has been postponed. When rescheduled, a PPG stall will sell books, plants edibles, and all money will be donated to St Mary's hospice. Sandra agreed to help with the stall.

5. Future arrangements for the PPG

Ann Ellis (secretary) has 200 contacts from the three Practices and will contact them to ask each person to confirm that they still want to be on the mailing list of the new CG PPG.

(emails have been sent to the names on the list and twenty six people have expressed willingness to continue to be members of the PPG)

JN mentioned the need for an AGM to agree TOR and elect officers to the new PPG.

Linda Rosenberg asked how patients are informed about the existence of the PPG. The new registration form asks patients if they wish to join the PPG.

It was agreed to open a new Facebook Page for the CG PPG (AN)
(This has now been done, search for College Green PPG facebook page)

6. Dates of future meetings

To be announced

Andrew Nickson