

Your Rights

You have the right to confidentiality under the General Data Protection Regulations and the data Protection Act 2018 and the common law of confidence.

We also comply with the NHS Code of Practice on confidential information. General Practitioners have a requirement under their professional standards to keep records about you confidential, secure and accurate.

All of our employment contracts contain a requirement to keep all patient information confidential

[You may wish to opt out of the NHS using your data for planning and research purposes – please ask for details.]

Our guiding principle is that we process your records in strict confidence.

Your right to view your health records

You have the right to view your medical records (by prior appointment) or you can request a paper copy. We are required to respond to your request within one month.

You will need to give adequate information in order for reception staff to identify you (for example, full name, address and date of birth).

If you think any information we hold on you is inaccurate or incorrect, please let us know.

You may object to us holding your information.

You can discuss this further with our Data Protection Officer (DPO) Umar Sabat via ourhealthpartnership@nhs.net or alternatively you can lodge a complaint with the Information Commissioners Office, Wycliffe House, Water lane, Wilmslow, Cheshire, SK9 5AF

How we look after and safeguard information about you!



The GP's, Nurses, health visitors, and all other staff teams (clinical and non clinical) are all members of your local healthcare team.

They aim to provide you with the highest quality of healthcare. To do this they need to keep records about you, your health and the care we have provided or plan to provide to you.

Information recorded

As part of providing a professional, safe and effective service, there is certain information that we record. This includes details of drugs and appliances dispensed against NHS prescriptions as well as significant advice given, and referrals made to other health professionals and any other relevant information.

Information recorded may include, basic details about you, such as;

- Address;
- date of birth;
- next of kin;
- records of medicines prescribed by your doctor or another qualified prescriber

- other details and notes about your health and medical treatment;
- information relevant to your continued care from other people who care for you and know you well, such as other health professionals and relatives; and
- any other services we provide to you, for example a flu vaccination.

Processing Information

We process your personal data which includes information from your prescriptions and any other pharmacy and health care service we provide to you (including medicines reviews, flu vaccinations, stop smoking services etc.) for the purpose of;

Your Care – providing care to you and, as appropriate, sharing your information with GP's and others in the wider NHS;

Payments – sharing your information with the NHS Business Services Authority, the wider NHS, and sometimes Local Authorities, and only limited information to those external to the NHS who negotiate and check the accuracy of our payments

Management – sharing only limited information with the NHS Business Services Authority and others in the wider NHS, and sometimes local authorities; as well as those external to the NHS who ensure we maintain appropriate professional and service standards and that your declarations and ours are accurate.

We hold your information for as long as advised by the NHS.

We process your personal data in the performance of a task in the public interest for the provision of healthcare and treatment.

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